



Limited Lifetime Warranty Centor Architectural Insect Screens

What is covered:

All standard parts and mechanisms in material and workmanship are warranted for 5 years from date of purchase when the Centor Architectural Insect Screen is properly installed by a certified dealer. Centor warrants that for a period of 5 years after the invoice date, all screens shall be free from material and manufacturing defects. **The screening material is expressly excluded from warranty.**

What is not covered:

This limited warranty does not cover a defect that has resulted from improper installation, use, alteration or maintenance. The screening material is expressly excluded from this warranty. Change in color of parts that takes place over time is not covered nor is damage to fasteners from drill or screwdriver damage during installation or removal.

Centor & Lorge Fabrication make no warranties for failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, exposure to corrosive environments (including exposure within 2 miles of salt water), improper handling, installation or maintenance. Normal wear and tear including, but not limited to progressive deterioration of finishes and materials due to exposure to sun, rain, abrasion, heat and/or cold is not covered as well.

Damage to, or contamination of, screen cloth and framing materials caused by rough handling, abrasion, cuts, penetration, hot surfaces or aggressive cleaning agents is not covered. Damage to the operating mechanism caused by the presence of dirt and debris from inadequate maintenance, inappropriate operation or impact is not covered. Damage or deterioration caused by wind or other environmental impacts is not covered. Wood materials that have not been appropriately finished to protect it from the site conditions are not covered. Wood laminated products used in exterior applications are not covered as well.

Certain insects, including bees, wasps, locusts, grasshoppers, etc. are known to eat holes into screen material. Care should be taken to ensure none are trapped into the screen prior to rolling the Centor screen up. Once again, the screen material is not warranted for this or other damage.

Warranty does not cover any rips, tears, separation, fraying, and/or snags of any sort on the screen material. The detaching of the screen from the roller tube and/or pull bar is excluded as well. Customer acknowledges that the Centor Screen is for ventilation, sun control and/or bug

reduction only; it is not meant to keep bad guys out or keep kids or pets inside. In no way, are the Centor Retractable Screen(s) installed at your home or business meant to be used as a security screen. In no way, is Centor or Lorge, to be held liable for any harm done to you, your property, and/or your family because of these added features failing.

The dealer's labor is not covered under this warranty.

Limitations on Liability:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OR FITNESS FOR A PARTICULAR PURPOSE. In no event, shall Centor or Lorge be liable for any direct or indirect loss, consequential damage or any other claims except as provided in this warranty.

Professional Installation Required

The Centor Architectural Insect Screen System(s) must be installed by a certified dealer and cannot be altered in any way.

For how long:

The Limited Warranty is valid for the original purchaser in its originally installed position. The Warranty is not transferable to another party or another installed position.

What we will do:

Centor & Lorge will, at their sole option, repair or replace any defective parts within a reasonable period of time, free of charge, to the original purchaser. Labor is not included in this warranty.

What you must do to obtain Warranty Service:

- 1) Notify, in writing, the dealer from whom the Centor Architectural Insect Screen was purchased. Explain the nature of the warranty claim and include the proof of purchase with invoice and purchase date.
- 2) The dealer will document the claim and contact Lorge Fabrication (distributor) to take appropriate action.
- 3) Decisions as to whether to repair, replace, or refund shall be made by Lorge Fabrication, at its sole discretion.

Warranty Claim Process

- 1) Dealers will document the customer claim with evidence of purchase, description of the claim, and photos of the defect or actual defective part.
- 2) The claim will be submitted to Lorge Fabrication who will determine appropriate action and advise the dealer within 10 working days of its decision.
- 3) Lorge Fabrication will repair or replace the defective part according to its limited warranty provisions. Lorge Fabrication will provide the repaired or replaced part free of charge including shipping costs to and from the dealer.
- 4) The dealer shall replace the defective part within 10 working days of receiving the part.