

Limited Lifetime Warranty ScreenEze

What is covered?

All ScreenEze standard parts and mechanisms in material and workmanship come with a 10 year limited lifetime warranty from the date of purchase when the ScreenEze is properly installed. We warrant that ScreenEze will perform as a fixed screen installation system. The components (aluminum base and vinyl cap) will perform as intended for stretching and securing the screen fabric. **The screening material is excluded from this warranty.**

What is not covered?

This limited warranty does not cover a defect that has resulted from improper installation, use, alteration or maintenance. The screening material is excluded from this warranty. Change in color of parts that takes place over time is not covered nor is damage to fasteners from drill or screwdriver damage during installation or removal.

Lorge Fabrication, Inc. makes no warranties for failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, exposure to corrosive environments, improper handling, installation, or maintenance. Defects due to damage to vinyl caps installed in freezing temperatures are excluded from coverage. (Care should be taken to store material in a heated area prior to installation if temperatures are below 50 degrees).

Warranty does not cover any rips, tears, separation, fraying, and/or snags of any sort on the screen material. Customer acknowledges that the ScreenEze system is for ventilation and bug reduction only; it is not meant to keep bad guys out or keep kids or pets inside. In no way are the ScreenEze screen(s) meant to be used as a security screen. In no way is ScreenEze, Lorge or Stoett to be held liable for any harm done to you, your property, and/or your family because of these added features failing. You are aware that your opening might have been altered and ScreenEze, Lorge or Stoett will not be held liable in any way for any tripping, falling, leaks, and/or injuries occurred from this change to your opening.

The dealer's labor and time is not covered under this warranty.

Limitations on Liability:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. In no event, shall Lorge Fabrication be liable for any direct or indirect loss, consequential damage or any other claims except as provided in this warranty.

Professional Installation Suggested:

The ScreenEze System(s) should be installed by a certified dealer and cannot be altered in any way.

For how long:

The ScreenEze 10 year Limited Warranty is valid for the original purchaser in its originally installed position. The warranty is not transferable to another party or another installed position. **Screen mesh is specifically excluded in this warranty.**

What we will do:

Lorge Fabrication will, at its sole option, repair or replace any defective parts within a reasonable period of time, free of charge, to the original purchaser.

What you must do to obtain Warranty Service:

1. Notify, in writing, the dealer from whom the ScreenEze system was purchased. Explain the nature of the warranty claim and include the proof of purchase with invoice and purchase date.
2. The dealer will document the claim and contact Lorge Fabrication, Inc. to take appropriate action.
3. Decisions as to whether to repair, replace, or refund shall be made by Lorge Fabrication, in its sole discretion.

Warranty Claim Process:

1. Dealers will document the customer claim with evidence of purchase, description of the claim, and photos of the defect or actual defective part.
2. The claim will be submitted to Lorge Fabrication who will determine appropriate action and advise the dealer within 10 working days.
3. Lorge Fabrication will repair or replace the defective part according to its limited warranty provisions. Lorge Fabrication will provide the repaired or replaced part free of charge including shipping costs to and from the dealer.
4. The dealer shall replace the defective part within 10 working days of receiving the part.

